



**ENERGY ASSISTANCE  
THAT WILL KEEP YOU  
WARM AND HAPPY  
THIS WINTER!**



Through the Wisconsin Home Energy Assistance Program, qualified Milwaukee County residents receive a one-time annual payment\* to make your heating and electric bills more affordable! Make your money go further while keeping your home warm and your family safe. That's something we can all feel good about.

## RECEIVING ENERGY ASSISTANCE IS AS EASY AS 1-2-3!

**1**

**SEE IF YOU QUALIFY!**  
(175,000 MKE county residents will!)

2020 - 2021 HOME ENERGY INCOME GUIDELINES		
HOUSEHOLD SIZE	ONE MONTH INCOME	ANNUAL INCOME
1	\$2,490.08	\$29,881
2	\$3,256.33	\$39,076
3	\$4,022.50	\$48,270
4	\$4,788.67	\$57,464
5	\$5,554.83	\$66,658
6	\$6,321.00	\$75,852
7	\$6,464.67	\$77,576
8	\$6,608.33	\$79,300

THE HOME ENERGY + PROGRAM USES A PREVIOUS ONE-MONTH INCOME TEST WHICH IS ANNUALIZED TO DETERMINE PROGRAM INCOME ELIGIBILITY. INCOME FOR PEOPLE WHO ARE SELF-EMPLOYED, FARMERS OR SEASONAL WORKERS IS BASED ON FEDERAL INCOME TAX FORMS FOR THE PREVIOUS YEAR.

**2**

**MAKE AN APPOINTMENT OR  
COMPLETE YOUR APPLICATION ONLINE!**



Apply between October 1 - May 15



Visit [KEEPWARMKE.ORG](http://KEEPWARMKE.ORG)

OR



Call 270-4-MKE (4653)  
Dial 2-1-1 for after-hours help.

**3**

**DUE TO COVID-19, ALL APPOINTMENTS ARE BEING CONDUCTED BY PHONE.**  
(A team member will call you at your scheduled appointment time to process your application.)

You may also qualify for services like furnace repair, weatherization and crisis benefits. See our Additional Services flyer for details.

\* Funding covers a portion of energy costs; it is not intended to pay your entire energy bill. How much funding you receive depends on several factors, including your income, size of your home or apartment, and energy costs. (In most cases, the annual Energy Assistance monetary benefit will be paid directly to your energy supplier.)





# GREAT NEWS! IT'S EASY TO CONNECT WITH MILWAUKEE COUNTY ENERGY ASSISTANCE BY PHONE OR BY WEB!

## WHAT TO HAVE READY:

**PHOTO ID** (driver's license, gov. issued photo ID, etc.)

**SOCIAL SECURITY NUMBERS AND DATES OF BIRTH** for everyone in the household.

**PROOF OF WISCONSIN RESIDENCY / U.S. CITIZENSHIP**

- Driver's license, utility bill, or property tax record; document showing lawful immigration status for non-citizens.

**HEATING / ELECTRIC COSTS**

- Account number, household heating costs for last 12 months and copies of your electric bill.

**PROPERTY OWNERSHIP INFORMATION**

- Name, address, phone number of landlord or property management company, and your lease/rental agreement.

**INCOME**

- Provide evidence (check stubs, tax documents, award letters, etc.) of your entire household's gross income for the ONE month prior to the month of application, such as:
  - Wages
  - Unemployment
  - Self-Employment Income
  - Social Security/Supplemental & Social Security Disability Insurance (SS/SSI and SSDI)
  - Statement of person to person loan or gift of money
  - Pensions, Annuities, IRAs
  - Child Support Payments
  - Temporary Assistance for Needy Families (TANF)/ Wisconsin Works (W2) Benefits

**FOR MORE INFORMATION, VISIT [KEEPWARMKE.ORG](http://KEEPWARMKE.ORG)**

## WHERE TO FIND US!

DUE TO COVID-19, OUR ENERGY ASSISTANCE OFFICE LOCATIONS AROUND GREATER MILWAUKEE ARE TEMPORARILY CLOSED, but we're always available online or by phone to serve you!

## REGULAR HOURS:

MONDAY - FRIDAY 8 am - 5 pm



Make an appointment online or call during business hours. Last daily application interviews are at 4:30 and are subject to availability.

## EXTENDED HOURS: OCT. 1 - 31, 2020

Check our website for additional extended hours!

MONDAY: 8:00 am - 7:00 pm

TUESDAY: 8:00 am - 7:00 pm

WEDNESDAY: 8:00 am - 5:00 pm

THURSDAY: 8:00 am - 7:00 pm

FRIDAY: 8:00 am - 5:00 pm

SATURDAY: 8:00 am - 12:00 pm

**VISIT [KEEPWARMKE.ORG](http://KEEPWARMKE.ORG) OR CALL 270-4-MKE (4653) FOR AN APPOINTMENT!**

